KIA ORA!

THANKS FOR SHOPPPING WITH OUR LOCAL, KIWI-OWNED BUSINESS.

NORTH BEACH

SOMETHING NOT QUITE RIGHT?
NO WORRIES.

Our returns are easy! Just remember to include this form so we know how we can help you. You can return your items for an Exchange, Credit or Refund. However, the items must:

- Be returned within 30 days of original purchase date (45 days for Locals)
- Be in new, unworn condition with original tags and barcode
- Swimwear must have hygiene stickers intact
- The following items are not eligible for return: Gift Cards, Earrings, Underwear and FINAL CLEARANCE products – as marked on your receipt and identified at point of purchase
- Orders paid with Klarna must be returned online using this form - they can't be returned in store.
- In-store purchases returned to online can only be issued a store credit

HERE'S HOW TO DO IT:

1. Fill out this form
2. Take the item/s along with your proof of purchase to any North Beach store **OR** send this form and your item/s to this address ⟶

North Beach Returns
52B Arrenway Drive,
Rosedale, Auckland, 0632

Full Name _____
Email _____
Order # _____

Please let us know what you're returning and why:

Product Description(s) *(e.g Blue Rusty Tee)*	**Reason Code** *(e.g. 1 - Too Big)*

Reason Codes 1 – Too big 2 – Too small 3 – Not as pictured online 4 – Faulty 5 – Other (please specify)

I want to...

◯ Exchange (Swap for another item/s or size)
Tell us what you'd like below

Product	Colour	Size

◯ Receive an Online / Store Credit

◯ Refund back to original purchase method

For our full returns policy, please visit

www.northbeach.co.nz/returns
For assistance with returns call

0800 62 66 54